



EMERGENCY NEWS FROM THE STATE OF WASHINGTON

State Emergency Operations Center, Camp Murray, Washington
Emergency Management Division, Washington Military Department

For immediate release

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CORRECTION: This release originally had an incorrect number for Snohomish County. The correct number is 425-388-5060.

Where to report damages

For people who have been affected by this week's floods, there are two places to report damages: their insurance company (if they have one) and the emergency management agency in the county where they live. Counties already are collecting damage information from homeowners and small business owners. They have established phone numbers and web sites, below, for that purpose. Unless indicated otherwise, callers will be able to talk to a person or leave a message.

<i>Jurisdiction where you live</i>	<i>Phone number to call</i>	<i>Notes</i>	<i>Internet, if available</i>
Chelan County	509-667-6863 (Sheriff's Office)	You can also report damages at the county's website.	www.chelandem.org
Clallam County	360-417-2525	-	-
Clark County	360-992-9229	8 a.m. - 5 p.m. After hours, leave message at 360-737-1911, ext 3948.	-
Cowlitz County	360-577-3130	-	-
Grays Harbor County	Report on web site, only.	-	http://www.co.grays-harbor.wa.us/info/DEM/EMD140.htm
Island County*	See Note for specific location	North Whidbey, 360-679-7370 South Whidbey, 360-321-5113, ext. 7370 Camano Island, 360-629-4523, ext. 7370	www.islandcounty.net/gsa/des/StormDamage.htm
Jefferson County	360-385-9368	-	-
King County	800-523-5044	8 a.m. to 5 p.m.	-
City of Seattle	206-386-1800	-	-
Kitsap County	360-307-5870	-	-
Kittitas County*	509-962-7525	-	-
Klickitat County*	509-493-6029	-	-
Lewis County	360-740-1152	-	-
Mason County	360-427-7535	-	-
Okanogan County	509-422-7206	8 a.m. to 5 p.m.	-
Pacific County	360-875-9340	-	-
Pierce County	1-866-798-6363	8 a.m. to 5 p.m., Mon-Sun	-
San Juan County*	360-378-9932	-	-
Skagit County	360-428-3260	8 a.m. to 4 p.m., Thur-Sat this week and Mon-Fri next week.	-

Skamania County*	509-427-8076	-	-
Snohomish County	425-388-5060	-	-
Thurston County	360-754-3360	Report by noon, Tue., Nov. 14	-
Wahkiakum County	360-795-3242	-	-
Whatcom County	360-676-6681	-	-
Yakima County*	509-574-1900	-	-
*COUNTIES ADDED TO PROCLAMATION, NOV. 9			

Information that individuals should report includes the following:

- Name and address of affected property.
- A description of damage, even if it is insured.
- A personal estimate of *uninsured* losses.
- Estimates of the fair market value of the damaged home or business.

This preliminary information will be forwarded to the State Emergency Management Division, which will perform a formal damage assessment in partnership with FEMA in the coming days. Findings from this formal assessment will be used by the Governor to request a disaster declaration and federal disaster assistance from the President. This process could take up to couple of weeks or more. Federal disaster assistance, if and when it becomes available, only covers uninsured losses.

Among the immediate steps that individuals and families impacted by the floods should take, include:

- Notifying the American Red Cross chapter in your community if you need housing, food, etc.
- Calling your insurance agent to check on your coverage.
- Keeping detailed records of all clean-up and repair costs, including photographs.

A detailed list of steps that affected individuals should take to clean up their home or business and document damage is available from the state's disaster news web site, <http://www.wadisasternews.com/go/doctype/1105/13013/>, or by contacting local emergency management offices or health departments.

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